

LEN GROSS – CERTIFIED MEDIATOR AND ARBITRATOR

Mediation@LenGross.com • 310-991-9892

Len Gross is a highly regarded certified mediator and arbitrator specializing in resolving commercial disputes. He has mediated over 70 cases at the LA County Superior Court. He also effectively mediates and arbitrates fee disputes between attorneys and their clients on behalf of the LA County Bar Association. In addition, he serves as an arbitrator for FINRA (Financial Industry National Regulatory Authority). Previously he functioned as a senior executive for over 40 years at major companies with operations throughout the United States and overseas.



Based on his extensive experience and accomplishments, Len has been recognized as a Certified Mediator by the respected mediation association, MC3. Len is a member of the Southern California Mediation Association and a public speaker for its Public Outreach Committee, a Senior Scholar at UCLA, and a retired CPA. This broad and diverse background enables Len to bring an insightful and evenhanded perspective to cases where he effectively assists the parties attain a solution or renders an arbitrator's opinion to settle the disagreement. His insights are logical, direct and fully appropriate to the issues being contested.



A sample of the type of cases Len successfully mediated or arbitrated includes:

- Tenancy disputes regarding unpaid rent, safety violations, habitability abuses, rights of possession, required remedies, and regulatory citations.
- Vehicle accident claims where responsible party's insurer contributed settlement, or refused to contribute, or responsible party had no insurance

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- Necessity of revising debtor's payment schedule due to change in debtor's employment as evidenced by arrears in past payment
- Allegations of excessive fees charged by attorney. Three-person arbitrator panels including Len ruled in favor of client on certain cases, and for attorney in others based, on thorough examination of all evidence
- Disagreements between different law firms as to allocation of individual attorney's contingency fees
- Employee claims involving compensation, advancement, or termination
- Customer complaints entailing attempted order cancellations
- Union negotiations centered on wages, training, and medical costs
- Home upgrades encompassing unforeseen costs and quality of repairs
- Parking accommodations to satisfy mandated disability requirements

Len's relevant training includes mediation instruction through American Arbitration Association, advanced mediation coaching through specialized mentoring program conducted by Southern California Mediation Association, arbitration training from Los Angeles County Bar Association and from Financial Industry National Regulatory Authority. In addition, having been CEO, COO and CFO of several prominent domestic and world-wide companies, Len negotiated and resolved conflicts between employees and management, between Sales Department and customers, and between Purchasing and vendors. .

In these positions, he has managed organizations varying from 38 to 1250 employees. With locations operating from a single site to those with 110 installations. With revenues under \$4 million, to those with annual sales over \$500 million.

Len is a CPA, retired, and holds bachelor's degrees in Electrical Engineering and in Basic Medical Science from the University of Washington, as well as a Master's Degree in Quantitative Business Analysis from the University of Southern California.

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Len resides in Los Angeles. He has scaled several major mountain peaks around the world from the Himalayas to the Andes. In addition to his hiking exploits he enjoys competitive tennis games.